

NEIGHBORHOOD AND DEVELOPMENT SERVICES

CODE COMPLIANCE

Mission Statement

To preserve, improve and stabilize all City neighborhoods.

Description of Operations

The code compliance office ensures compliance with the housing, unsafe building abatement, commercial maintenance and City codes by utilizing target area inspections as well as being responsible for a zone coverage area. The office compels compliance by issuing orders to comply and by prosecuting cases before the Code Compliance Magistrate. All code compliance inspectors are certified by the Florida Association of Code Enforcement and participate in continuing education requirements.

CITYWIDE PRIORITIES

PRIORITY - Newtown Redevelopment

Strategy

To work with the Newtown community to accomplish the goals set forth in the "New Beginning for Newtown" initiative.

Task

To conduct regular code compliance inspections in the Newtown community and attend neighborhood meetings related to the "New Beginning for Newtown" initiative.

PERFORMANCE MEASURES

Description	Unit	FY 2007	FY 2008	FY 2009	FY 2010
Input Measure					
Code compliance inspections conducted	Number	n/a	n/a	609	1,450

PRIORITY - Safe Communities

Strategy

To enforce compliance with housing codes, commercial maintenance codes, City codes and lot mowing.

Task

To conduct inspections and achieve compliance within established time frames and to impose fines and record liens as needed.

PERFORMANCE MEASURES

Description	Unit	FY 2007	FY 2008	FY 2009	FY 2010
Output Measure					
Inspections conducted	Number	8,129	8,000	7,500	7,500
Lots mowed by City contractor	Number	6	21	30	30
Notices and citations issued	Number	2,122	2,547	2,000	2,000
Demolitions by City contractor	Number	0	1	1	1
Complaints responded to	Number	1,206	1,320	1,500	1,500
Walk-in customers served	Number	341	247	200	200
Special Master cases heard	Number	872	1,131	1,200	1,000
Effectiveness Measure					
Staff certifications	Percent	80%	95%	100%	100%
Initial complaint investigated in 3 days	Percent	90%	90%	90%	90%
Efficiency Measure					
Code inspections per inspector/month	Number	112	129	110	110

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Expenditures By Category

	FY 2008 Actual	FY 2009 Budget	FY 2010 Continuation	FY 2010 Issues	FY 2010 Totals
Personnel	858,006	673,655	595,736	0	595,736
Operating Expenditures	113,823	131,905	127,593	0	127,593
Capital Expenditures	9,567	12,000	12,000	0	12,000
Transfer Expenditures	0	0	0	0	0
Totals	\$981,396	\$817,560	\$735,329	\$0	\$735,329

Personnel Summary

Actual Positions	9.85	8.85	0.00	8.85
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Revenue Summary

	FY 2008 Actual	FY 2009 Budget	FY 2010 Continuation	FY 2010 Issues	FY 2010 Totals
LICENSES & PERMITS	0	0	3,492	0	3,492
FINES & FORFEITURES	158,435	120,000	81,100	0	81,100
Totals	\$158,435	\$120,000	\$84,592	\$0	\$84,592