



PUBLIC WORKS DEPARTMENT

www.sarasotagov.com

UTILITY RATES

September 1, 2009

OFFICE HOURS

8:00 A.M. UNTIL 5:00 P.M.
Monday through Friday

CUSTOMER SERVICE

(941) 954-4196 (941) 954-4197
New Accounts
Billing Questions
High Consumption Inquires
Payments

SERVICE AVAILABILITY INFORMATION

Utility Engineering (941) 955-2325
New Service Connections
Cost to Connect
Application For New Construction
Application for Irrigation Meter
Water & Sewer Tap Locations
Reclaimed Water Availability

REPAIR SERVICES

Monday through Friday
8:00 A.M. to 5:00 P.M. (941) 955-2325
After 5:00 P.M.
Weekends and Holidays .. (941) 955-4838

SERVICE DEPOSIT

<u>METER SIZE</u>	<u>DEPOSIT AMOUNT</u>
Single Family Residence	\$150.00
Multi-Familyper Unit	150.00
Commercial/Other	10%of applicable impact fee

The deposit is held without interest and re-funded to the customer as a credit against service once a 12-month service period has been completed and the account has not been past due more than one time during the 12-month period.

WATER SERVICE

Residential (518 inch meter):

Single-family residences, duplexes, multi-unit apartments, condominiums, trailer parks, motels and hotels: monthly service charge \$11.14/mo/unit. Usage charge for 1,000 gallons potable plus irrigation through the same meter.

1,000	12,000 gal.	\$3.48
12,001	24,000 gal.	4.77
more than	24,000 gal.	6.06

Commercial, Industrial & other Irrigation:

Monthly unit service charge \$11.14/mo. per each 6,000 gallons in usage. Minimum monthly gallonage charge is \$3.48 per 1,000 gallons with rate increase up to \$6.06 per 1,000 gallons depending on meter size and volume of water used.

WASTEWATER SERVICE

157% Of Gross Monthly Water Bill

RECLAIMED WATER SERVICE

Connection Charge:

<2" meter	\$325.00
>2" meter	Actual Cost

Monthly Service Charge: \$11.14

Rates per Month per 1,000 Gallons

1,000	15,000 gal.	\$0.91
15,001	100,000 gal.	\$0.57
more than	100,000 gal.	\$0.35

SOLID WASTE AND RECYCLING COLLECTION

Each Single-family dwelling shall be supplied one (1) container by the City for solid waste collection and two (2) containers for recycling . Charges per month are for two (2) collections per week for Solid Waste and one (1) collection per week for recyclables.

CURBSIDE

\$24.66

BACK DOOR

\$86.15

For rates on additional carts or commercial accounts call Customer Service at (941) 954-4196 or Solid Waste Management at (941) 365-7651.

WHERE TO PAY YOUR BILL

You may pay your water, wastewater and refuse bill at the Utility Billing Office, 1761 12th Street, on line at www.sarasotagov.com or mail to:

City of Sarasota
P.O. Box 3439
Sarasota, FL 34230-3439

Make checks payable to:

City of Sarasota

Convenient drip box is available on 12th Street.

Monthly bills are due and payable upon receipt.

To ensure proper credit, please include your account number on your check. Please allow seven(7) days for payment by mail.

Failure to pay bills promptly and maintain the account on a current basis may result in disconnection of service. Once service is turned off it will not be restored until the entire account balance is paid in full, including reconnection fees.

Checks dishonored by the bank will be subject to immediate collection or service interruption.

PLEASE CONSERVE WATER

If you would like more information about water use restriction or water conservation, please call the SOUTHWEST FLORIDA MANAGEMENT DISTRICT at:

1-800-423-1476